Support Rates & Packages Centurion Systems, Inc. 1408 Live Oak Rd. Castle Rock, CO 80104 USA

Centurion Systems has implemented new Support Rates and Packages effective immediately. They are as follows:

Per Time Rates:

Questions that can be answered immediately: Free

Less than 15 minutes: **\$25**16 to 30 minutes: **\$50**31 to 45 minutes: **\$75**46 minutes to 1hour: **\$100**

Packages:

Bronze Package: 2 hours / 8 incidents: **\$150** Silver Package: > 3 hours / 12 incidents: **\$225** Gold Package: 5 hours / 20 incidents: **\$350**

Incidents are considered 15 minutes or less. Support in excess of your package can be purchased at a 20% discount to our \$100/hr rate.

These packages can be purchased by calling us at (303) 663-7951 or by emailing us at salesinfo@centsi.com.